

Use CallPilot Smarter

If you are a heavy user of CallPilot and dial-in to check your messages regularly from your mobile phone, then these handy hints will save you time and make retrieving your voice mail easier.

Have only ONE Mailbox, for your desk and your mobile phone - No need to check two mailboxes for your voice mail. All your messages will be sent to your CallPilot inbox.

How often have you experienced someone unable to contact you, leaving a message on your CallPilot and then calling your mobile phone and leaving a message on your mobile voice mail service? You then dial-in to two voice mail services only to hear the same message twice!

By setting up your voice mail with one mailbox means when someone calls your mobile phone it will divert unanswered calls to CallPilot instead of your mobile phone service (eg. Optus, Telstra). Now, to retrieve messages you only need to dial-in to CallPilot instead of your mobile phone service.

Auto Login to your CallPilot mailbox from your mobile phone - This is a fantastic quick and easy feature to use when you are on the road. It eliminates the need to key in your mailbox number and password when dialling from your mobile phone.

Note: Both these features must be set up with approval from your company's CallPilot Administrator. Activating these features must also comply with your company's network security policy.

Setting Up One Mailbox

1. Your CallPilot Administrator needs to register your mobile phone number within CallPilot Manager.
2. Once your mobile phone number has been registered, simply change the current voice mail number from the mobile phone service to your office desk office desk phone number. Example: Change from Telstra 101 (mobile service) to 03 9590 1000 (office number)
3. Activate the diversion options on your mobile phone. Eg. Divert when busy, divert no reply.
4. All diverted calls will now transfer to your office extension. Your mobile phone should indicate a missed call. If a message is left by the caller you can retrieve it from CallPilot.

Setting Up Auto Login

1. Your CallPilot Administrator needs to register your mobile phone number within CallPilot Manager.
2. Once your mobile phone number has been registered you need to activate the Auto Login feature via your telephone keypad.
3. Login to your CallPilot mailbox using your mailbox number and password
4. Press **8 0** then press **4** to turn Auto Login On/Off
5. Once Auto Login is activated it allows you to dial-in to your CallPilot using your mobile phone and not have to key in your mailbox number and password. Once you have dialled into CallPilot you will be automatically logged into your mailbox and the first new message will play.